

I approve
Vice-Rector for SR and I

A.T.Iskakova
" ____ " ____ 2022.

Questionnaire
"Satisfaction PPC with the organization of work"

Dear teacher!

We ask you to take part in a sociological study. The purpose of the survey is to determine the degree of satisfaction of teaching staff with working conditions, features of the professional development system, information services, etc.

We kindly ask you to answer all the questions objectively, as your answers will serve as an empirical basis for improving the management system of your university.

1. Faculty _____ Department _____
2. Are you satisfied with the distribution of the teaching load at the department in the context of types of classes?
- | | |
|--------|----------------------|
| 1. Yes | 3. Not always |
| 2. No | 4. Your option _____ |

2.1 If not, please indicate the reason

3. How often do you upgrade your qualifications?
- | |
|---------------------------------------|
| 1. Every 3 years |
| 2. every 5 years |
| 3. According to the approved schedule |
| 4. Your option (write)___ |
4. Do you think the university adequately assesses your contribution to raising the image of the university?
- | | |
|--------|----------------------|
| 1. Yes | 3. Not always |
| 2. No | 4. Your option _____ |
5. Are you satisfied with the social support (housing and medical services, catering, leisure activities) of teachers by the university management?
- | | |
|--------|----------------------|
| 1. Yes | 3. Not always |
| 2. No | 4. Your option _____ |
6. Is there a concept of "corporate culture" in the university staff?
- | | |
|--------|----------------------|
| 1. Yes | 3. Not always |
| 2. No | 4. Your option _____ |

7. Are you satisfied with the university's support for the research work of the teaching staff (in preparing a dissertation, publishing textbooks, methodological developments)?

1. Yes

3. Not always

2. No

4. Your option _____

7.1 If not, please indicate the reason

8 How does the management treat teachers' complaints about working conditions?

1. Normally, clarifies everything

2. Irritable

3. Indifferent

4. Your option _____

9. How do you assess the psychological climate in the team of your university?

1. Friendly

2. Neutral

3. Tense

4. Your option _____

Are you currently working in one location or multiple locations?

- 10.**
1. I work in one place
 2. I work with the same intensity in several places at once
 3. I work in one place, but sometimes I work in other places as well
 4. As a rule, I work at several jobs at once
 5. I get a pension and work
 6. Other(specify) _____

11. Evaluate the activities of the main structural units of the university

	Management evaluation	Quite Satisfied	Average satisfied	Not satisfied	I find it difficult to answer
1	Finance Department				
2	Administrative Department				
3	Department of Academic Affairs				
4	Strategic Development Department				
5	Department of Academic Sciences (former name "Research Management"))				
6	The Center for bologna Process and Academic Mobility				
7	Center for International Cooperation				
8	Department of Scientific Research (НИИ, ИЦиНИИ)				
9	Department of Scientific Projects and Commercialization				
10	Department of Educational Work and Youth Policy				
11	Department of Administrative and Economic Activities				
12	Trade Union Committee IOKY				
13	Educational and Information Center				
14	Registrar's Office				
15	Institute of Postgraduate Education				
16	Digitalization Department				
17	Institute of Innovative Technologies of Education (<i>Correspondence Faculty</i>)				

12. Evaluate the activities of senior and middle managers of the university

	Management evaluation	Quite Satisfied	Average satisfied	Not satisfied	I find it difficult to answer
1	First Vice-Rector				
2	Director of the Center for the Bologna Process and Academic Mobility				
3	Head of the Center for International Cooperation				
4	Vice-Rector for Academic and Methodical Work				
5	Vice-Rector for Strategic Development and Internationalization				
6	Vice-Rector for Research and Innovation				
7	Vice-Rector for Social and Educational Work				

8	Vice-Rector for Public Relations and Culture				
9	Director of Finance Department				
10	Director of Administrative Department				
11	Director of the Department of Strategic Development				
12	Director of the Department of Academic Affairs				
13	Director of the Department of Academic Sciences (former name "Research Management"))				
14	Director of the Department of Scientific Research (НИИ, ИЦиНИИ)				
15	Director of the Department of Scientific Projects and Commercialization				
16	Director of the Department for Administrative and Economic Activities				
17	Dean of your faculty (higher education)				
18	Head of your department				
19	Trade Union Committee ЮКУ				
20	Director of the Educational and Information Center				
21	Director of the Registrar's Office				
22	Director of the Institute of Postgraduate Education				
23	Director of Digitalization Department				
24	Director of the Institute of Innovative Technologies of Education (Correspondence Faculty)				

13. What do you think needs to be done to improve the learning process and professionalism? ИИИ? _____

Thank you for your cooperation!
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Developed by:

Director Department of Strategic Development

_____S.Djunusbekova

«___»_____2022г.

Chief Sociological research

_____G.Abitova

«___»_____2022г.

Agreed:

Member of the board-vice-rector for
Academic Affairs

_____R.J.Abisheva

«___»_____2022г.

Vice-Rector for Educational Work
and Youth Policy

_____E.Sarmurzin

«___»_____2021г.